

SUBMITTING A SUPPORT TICKET VIA WEB



You *must* have a SmartDiagnostics login to access the ticketing system.

1 Click on the 3 horizontal lines in the top right corner of SmartDiagnostics.

2 Click on "Help Center" in the dropdown menu.

3 You are now in the KCF Technologies Help Center.

KCF Technologies Help Center

4 Click "Submit a request" in the top right corner to open a new form.



Dial **814.867.4097** and choose **option 2** to speak with KCF Customer Support.

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The KCF Support Request form will ask for information related to your request.

5

Complete the form. Please provide specific details. Fields with an * are required.

6

SUBMIT A REQUEST

Your email address *

Industry *

Phone Number

Company Name *

Company Location *

Type of Support Needed: *

Subject *

Description *

SmartDiagnostics Link: *

Adding an SD link is extremely helpful to our Support Engineers.

Attachments

Add file or drop files here

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Click on "submit" and your request will be sent to the KCF Support team.

